

# JCOE Leather

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## RETURN POLICY

Before finalizing your order please ensure:

- The size of your belt is the right size for you.
- You have chosen a style and colour that you like.

If you have questions please call or email us before you order

All of our belts are individually made to order and, consequently, we do not exchange or refund products that have been ordered in a wrong size, or style.

Should we make a mistake, or in the unlikely event that the product is found to be faulty when you receive it, notification of such needs to be made within 10 days of the date on the invoice and returned to us as requested.

Therefore it is very important that you follow the guidelines on our information page at before you place your order.

This is especially true if you are ordering the product as a gift.

Once we receive the returned product, and the item is deemed to be faulty, we will decide, at our discretion, whether to repair or replace the item.

We are certain that, if you follow the guidelines on our Information page, you will be very happy with our products.

INFO PAGE: <http://www.jcoeleather.com.au/info.htm>